

Privacy protocol of New Consumer Goods B.V. registered at the Chamber of Commerce number 11062730, trading under the name



Article 1. Definitions

Definitions used in this privacy protocol:

1.1 TubeHose: New Consumer Goods b.v. trading under the name TubeHose, is located at Zandstraat 27, 4184EE at Opijnen, Netherlands and registered at the Chamber of Commerce number 11062730, is the originator, holder and user of this privacy protocol.

1.2 Person involved: the private individual who (on behalf of a company) made an agreement with TubeHose or a private individual who contacted (on behalf of a company) TubeHose for negotiating an agreement or the private person who visited our website.

1.3 Agreement: the agreement closed between TubeHose and the person involved, who will use our products and/or services offered by TubeHose;

1.4 Website: the website www.tubehose.com and/or www.tubehose.nl and/or www.tubehose.uk

1.5 Profiling: processing of personal data supplied by person involved, that can be used for evaluation, assessing of the behavior of the person involved and defining the location of the person involved, making forecasts based on personal preferences, search and surf behavior of the person involved,

1.6 Personal data: data of the private individual can be identified.

Article 2. Personal data

2.1. TubeHose will handle personal data with great care. The processing of the data TubeHose acts according the applicable law and legislation.

2.2. TubeHose treats the personal data of person involved confidentiality.

2.3. TubeHose collects personal data of the person involved after the person involved has been either accessed or communicated with TubeHose by website, e-mail, fax or telephone. by the person involved.

2.4. TubeHose collects and processes following personal data:

- a. Given name(s);
- b. Surname;
- c. Address;
- c. Postal code and domicile;
- d. Telephone number;
- e. Mobile Number

- f. E-mail address;
- g. IP-address;
- h. Surfing and search behavior;
- i. Location data.

2.5. TubeHose processes no extra ordinary personal data van person involved.

2.6. Tubehose has no intention neither for the website nor the service to collect data of minors below the age of 18. Only the data of people who are entitled to act (on behalf of the company they represent) will be used. The Data of minors will be deleted and parents informed.

Article 3. Principles and objectives of the processing

3.1. the principle of the processing of the personal data is to execute the agreement of, on request of the person involved, to take the correct precontractual measurements. The approval is considered to be given by the person involved.

3.2. TubeHose collects and processes personal data for following purposes:

- a. to start, adjust and complete to answer a question or remark of the person involved;
- b. to raise a quotation;
- c. to make or formalize an agreement;
- d. in order to contact the person(s) involved for completion the agreement;
- e. to comply to legal and tax matters;
- f. in order to offer personalized advertisements, and content (profiling), see also Article 4;
- g. to issue and distribute newsletters see also Article 5;
- h. to improve the website and service level of TubeHose;
- i. to generate general statistics of the use of the website.

3.3. Distribution of the name, address, telephone number, e-mail address of de person involved is a contractual obligation. Without name, address, telephone number or e- mail address no agreement can be closed.

3.4. TubeHose will keep and record personal data not longer than required to complete its objectives as stipulated in Article 3.2, for which the personal data is used.

3.5. TubeHose only processes personal data that are essential for completion of the agreement. TubeHose wants to reduce the data processing at a minimum effort and level.

3.6. TubeHose will not process personal data for other purposes as stipulated hereabove.

Article 4. Profiling

4.1. Profiling will only made if person involved has approved TubeHose to do so. The approval can be withdrawn anytime.

4.2. The objective of profiling is:

- a. to show the person involved on the website advertisements or other content, of which TubeHose suspects that the content of the advertisement complies with the interest of the person involved;

- b. marketing analyses;

4.3. Profiling can take place by combining the data of the person involved by making an account and data from different cookies.

4.4. for profiling purposes the following data might be processed by TubeHose:

- a. gender;
- b. age;
- c. location;
- d. search inquiries;
- e. surfing behavior.

Article 5. Newsletter

5.1. Only newsletters will be send to the person involved after the approval has been given to TubeHose or the person involved has subscribed or requested TubeHose to arrange the subscription. The person involved can unsubscribe for newsletters anytime, see Article 6.

5.2. TubeHose will not approach the person involved directly for marketing purposes without approval.

Article 6. Unsubscribe

6.1. De person involved can unsubscribe for newsletters by: contacting TubeHose directly, see Article 12.1 for the address and contact information of TubeHose.

6.2. In each newsletter a link is given for unsubscription purpopes. After tapping this link the person can request for the unsubscription of the newsletter.

Article 7. Deletion of personal data

7.1. TubeHose will delete personal data without any unnecessary delay when: the personal data is no longer required for the purpose it is collected; when the person involved made a valid complaint or has made a valid objection to the processing of the data, or when the personal data incorrect or outdated is.

Article 8. Distribution of personal data to third parties

8.1. TubeHose will not distribute personal data of the person involved not before and if: TubeHose has got a formal approval from the person involved; the legislation has applied to do so and has given the legal authority; it is essential to complete the agreement;

8.2. The person involved can withdraw the permission to distribute the personal data to third parties anytime.

Article 9. Right of insight, of transferability, rectification and erasure

9.1. Upon request TubeHose will grant access to all personal data we have kept in our records of the person involved. We may give a written report, free of charge, that can be handed over to third parties by the person involved.

9.2. TubeHose offers the person involved the possibility to have the data corrected or deleted free of charge.

9.3. The request for access, adjustments or deletion can be send in written by person involved and addressed to TubeHose, see Article 12.1 contact information of TubeHose. TubeHose responds as quickly as possible to this request in 4 weeks time at the latest.

Article 10. Objection

10.1. The person involved can file a complaint or object to the processing of its personal data as long as the person involved can supply a valid reason. After reception of this complaint or reason TubeHose will stop the processing unless the general interest is bigger than the personal interest of the person involved.

Article 11. Right of restriction

11.1. If the person involved has requested to adjust, complete or delete its personal data or when the person involved filed a complaint the requestor can instruct TubeHose to limit the use and the processing of its personal data as long as request or complaint is not answered or closed.

Article 12. Contact

12.1. In case of any questions or remarks of the person involved want to make regarding the way TubeHose processes personal data, the withdrawal of the authorisation to process this data or else getting the insight or copy of the registered and process data, limitation of use the person involved can be contact TubeHose.

Contact information:

12.1 You can contact TubeHose by:

Telephone: +31 (0)85 – 4014714

Fax: +31 (0)85 – 4014715

e-mail: info@tubehose.com

12.2. If TubeHose is requested by the person involved to correct , add, erase or change the personal data than TubeHose will inform the person involved promptly after the changes made.

Article 13. Security

13.1. TubeHose has taken safety measurements to prevent access or insight by unauthorized people. In order to avoid unwanted information loss, unauthorized usage, destruction, or theft of the personal data.

13.2. Data supplied to the website of TubeHose are encrypted. TubeHose uses a secured HTTPS connection.

Article 14. Privacy policy third parties

14.1. This privacy protocol is not applicable for websites of third parties like social media websites, that are connected by links with the websites of third parties. TubeHose does not accept any responsibility for the way external treat personal data. For more information we refer to the distinct privacy policy pro of the websites concerned.

Article 15. Changes

15.1. TubeHose maintains the right to change or adjust this privacy policy unilaterally. On the website the latest version of our Privacy protocol will be issued and published.

Article 16. Data leakage

16.1. In case of a security incident happened in which sensible personal data is lost or harmed in the broadest way of sense, TubeHose will notify the Autoriteit Personal Data within 72 hours after detection TubeHose will act in conformity according the policy rules of data leakages of the Autoriteit Personal Data.

16.2. When data leakages result in a danger for people involved and there safety is at stake, TubeHose will inform the concerned people instantly.

Article 17. Cookies

17.1. TubeHose uses functional, analytical and tracking cookies.

17.2. A cookie is a small text file recorded after the first visit to the website a in the browser of the device of the person involved.

17.3. TubeHose places only tracking cookies when the person involved has granted the request to accept tracking cookies, before entering the website of TubeHose. Before acceptance only functional and analytical cookies will be placed that has no impact on the privacy of the person involved.

17.4. De person involved can block the registration of the cookies by using the settings of the internet browser. Moreover the history and registration of the cookies can be erased. The help function of the internet browser explains how to block and erase the cookies. If functional cookies are erased TubeHose may loose the way how to control the functionality of the website.

17.5. TubeHose uses different kind of cookies for different purposes:

Kind of cookie	Purpose of cookies
Functional	Functional cookies are tools to improve the workabilty of the website. These cookies are used for example to create a pass for entering the website. Due to the functional cookies the website recognizes the visitor of the website if the person involved returns on the website of TubeHose .
Analytical	By using analytical cookies TubeHose can detect how the person involved uses the website of TubeHose. This enables TubeHose to improve the workability and functioning of the website of TubeHose. Analytical cookies will not be transferred or used by third parties and are not linked to the email address of the person involved. TubeHose uses Google Analytics in such a way that the visitors remain anonymous.
Tracking	Used for performing marketing analyses and personalized marketing.

Article 18. Filing a complaint

18.1. If the person involved may have the opinion that the processing of the personal data does not comply with this privacy protocol; our privacy policy or legislation, the person involved can file a complaint at the "Autoriteit Personal Data".